

APÉNDICE D

Pruebas de Hipótesis entre los estratos de la población de “Residentes de Colegios Universitarios VS Ex Residentes de Colegios Universitarios”.

1.- ¿El servicio que reciben de internet sigue teniendo la misma calidad?

Results for: Worksheet 3

Mann-Whitney Test and CI: P1-viven, P1-vivieron

	N	Median
P1-viven	100	2.0000
P1-vivieron	100	2.0000

Point estimate for ETA1-ETA2 is 0.0000
95.0 Percent CI for ETA1-ETA2 is (-0.0000,-0.0002)
W = 9565.0
Test of ETA1 = ETA2 vs ETA1 not = ETA2 is significant at 0.2365
The test is significant at 0.2052 (adjusted for ties)

2.- ¿Las condiciones de las instalaciones en los cuartos, tiene la misma percepción?

Mann-Whitney Test and CI: P2-viven, P2-vivieron

	N	Median
P2-viven	100	3.0000
P2-vivieron	100	3.0000

Point estimate for ETA1-ETA2 is 0.0000
95.0 Percent CI for ETA1-ETA2 is (0.0001,0.0001)
W = 9691.5
Test of ETA1 = ETA2 vs ETA1 not = ETA2 is significant at 0.3817
The test is significant at 0.3267 (adjusted for ties)

3.- ¿Las condiciones de las instalaciones del área común, cambio su percepción?

Mann-Whitney Test and CI: P3-viven, P3-vivieron

	N	Median
P3-viven	100	3.0000
P3-vivieron	100	3.0000

Point estimate for ETA1-ETA2 is -0.0000
95.0 Percent CI for ETA1-ETA2 is (0.0001,-0.0001)

W = 10561.5

Test of ETA1 = ETA2 vs ETA1 not = ETA2 is significant at 0.2118

The test is significant at 0.1717 (adjusted for ties)

4.- ¿El servicio de T.V. Cable , tiene la misma percepción?

Mann-Whitney Test and CI: P4-viven, P4-vivieron

	N	Median
P4-viven	100	2.0000
P4-vivieron	100	2.0000

Point estimate for ETA1-ETA2 is -0.0000

95.0 Percent CI for ETA1-ETA2 is (-0.0001,1.0000)

W = 11388.5

Test of ETA1 = ETA2 vs ETA1 not = ETA2 is significant at 0.0011

The test is significant at 0.0006 (adjusted for ties)

5.- ¿El servicio de agua caliente mejor?

Mann-Whitney Test and CI: P5-viven, P5-vivieron

	N	Median
P5-viven	100	3.0000
P5-vivieron	100	3.0000

Point estimate for ETA1-ETA2 is 0.0000

95.0 Percent CI for ETA1-ETA2 is (0.0001,1.0002)

W = 11198.0

Test of ETA1 = ETA2 vs ETA1 not = ETA2 is significant at 0.0051

The test is significant at 0.0028 (adjusted for ties)

6.- ¿El servicio que recibes de limpieza es?

Mann-Whitney Test and CI: P6-viven, P6-vivieron

	N	Median
P6-viven	100	3.0000
P6-vivieron	100	3.0000

Point estimate for ETA1-ETA2 is 0.0000

95.0 Percent CI for ETA1-ETA2 is (-0.0002,0.0001)

W = 9549.5

Test of ETA1 = ETA2 vs ETA1 not = ETA2 is significant at 0.2218
The test is significant at 0.1798 (adjusted for ties)

7.- ¿Cómo calificarías al Recepcionista en Atención?

Mann-Whitney Test and CI: P7-A-viven, P7-A-vivieron

	N	Median
P7-A-viven	100	3.0000
P7-A-vivieron	100	3.0000

Point estimate for ETA1-ETA2 is -0.0000
95.0 Percent CI for ETA1-ETA2 is (0.0000,-0.0001)
W = 9985.0
Test of ETA1 = ETA2 vs ETA1 not = ETA2 is significant at 0.8748
The test is significant at 0.8616 (adjusted for ties)

7.- ¿Cómo calificarías al Recepcionista en Eficacia?

Mann-Whitney Test and CI: P7-E-viven, P7-E-vivieron

	N	Median
P7-E-viven	100	3.0000
P7-E-vivieron	100	3.0000

Point estimate for ETA1-ETA2 is -0.0000
95.0 Percent CI for ETA1-ETA2 is (-0.0001,1.0000)
W = 10964.5
Test of ETA1 = ETA2 vs ETA1 not = ETA2 is significant at 0.0255
The test is significant at 0.0154 (adjusted for ties)

7.- ¿Cómo calificarías al Recepcionista en Calidad?

Mann-Whitney Test and CI: P7-C-viven, P7-C-vivieron

	N	Median
P7-C-viven	100	3.0000
P7-C-vivieron	100	3.0000

Point estimate for ETA1-ETA2 is -0.0000
95.0 Percent CI for ETA1-ETA2 is (0.0000,0.0001)
W = 10338.0
Test of ETA1 = ETA2 vs ETA1 not = ETA2 is significant at 0.4824
The test is significant at 0.4266 (adjusted for ties)

8.- ¿Cómo calificarías a los Moderadores en Atención?

Mann-Whitney Test and CI: P8-A-viven, P8-A-vivieron

	N	Median
P8-A-viven	100	3.0000
P8-A-vivieron	100	3.0000

Point estimate for ETA1-ETA2 is 1.0000
95.0 Percent CI for ETA1-ETA2 is (-0.0001,1.0001)
W = 11602.0
Test of ETA1 = ETA2 vs ETA1 not = ETA2 is significant at 0.0002
The test is significant at 0.0001 (adjusted for ties)

8.- ¿Cómo calificarías a los Moderadores en Eficacia?

Mann-Whitney Test and CI: P8-E-viven, P8-E-vivieron

	N	Median
P8-E-viven	100	3.0000
P8-E-vivieron	100	2.0000

Point estimate for ETA1-ETA2 is 1.0000
95.0 Percent CI for ETA1-ETA2 is (-0.0001,1.0001)
W = 11782.5
Test of ETA1 = ETA2 vs ETA1 not = ETA2 is significant at 0.0000
The test is significant at 0.0000 (adjusted for ties)

8.- ¿Cómo calificarías a los Moderadores en Calidad?

Mann-Whitney Test and CI: P8-C-viven, P8-C-vivieron

	N	Median
P8-C-viven	100	3.0000
P8-C-vivieron	100	3.0000

Point estimate for ETA1-ETA2 is 0.0000
95.0 Percent CI for ETA1-ETA2 is (0.0001,1.0000)
W = 11492.0
Test of ETA1 = ETA2 vs ETA1 not = ETA2 is significant at 0.0004
The test is significant at 0.0002 (adjusted for ties)

9.- ¿Cómo calificarías al Jefe Administrativo de Colegios en Atención?

Mann-Whitney Test and CI: P9-A-viven, P9-A-vivieron

	N	Median
P9-A-viven	100	3.0000
P9-A-vivieron	100	3.0000

Point estimate for ETA1-ETA2 is -0.0000
 95.0 Percent CI for ETA1-ETA2 is (-0.0001,0.0001)
 W = 10411.0
 Test of ETA1 = ETA2 vs ETA1 not = ETA2 is significant at 0.3784
 The test is significant at 0.3432 (adjusted for ties)

9.- ¿Cómo calificarías al Jefe Administrativo de Colegios en Eficacia?

Mann-Whitney Test and CI: P9-E-viven, P9-E-vivieron

	N	Median
P9-E-viven	100	3.0000
P9-E-vivieron	100	2.0000

Point estimate for ETA1-ETA2 is 0.0000
 95.0 Percent CI for ETA1-ETA2 is (-0.0001,0.9999)
 W = 11438.0
 Test of ETA1 = ETA2 vs ETA1 not = ETA2 is significant at 0.0007
 The test is significant at 0.0003 (adjusted for ties)

9.- ¿Cómo calificarías al Jefe Administrativo de Colegios en Calidad?

Mann-Whitney Test and CI: P9-C-viven, P9-C-vivieron

	N	Median
P9-C-viven	100	3.0000
P9-C-vivieron	100	3.0000

Point estimate for ETA1-ETA2 is -0.0000
 95.0 Percent CI for ETA1-ETA2 is (0.0001,0.0000)
 W = 10749.0
 Test of ETA1 = ETA2 vs ETA1 not = ETA2 is significant at 0.0879
 The test is significant at 0.0672 (adjusted for ties)

10.- ¿Qué te parece los precios de colegios, por todos los servicios que se te proporcionan?

Mann-Whitney Test and CI: P10-viven, P10-vivieron

	N	Median
P10-viven	100	2.0000

P10-vivieron 100 2.0000

Point estimate for ETA1-ETA2 is -0.0000
95.0 Percent CI for ETA1-ETA2 is (-0.0000,1.0000)
W = 11035.0
Test of ETA1 = ETA2 vs ETA1 not = ETA2 is significant at 0.0161
The test is significant at 0.0100 (adjusted for ties)

11.- ¿Cómo calificarías la página de colegios Universitarios?

Mann-Whitney Test and CI: P11-viven, P11-vivieron

	N	Median
P11-viven	100	2.0000
P11-vivieron	100	2.0000

Point estimate for ETA1-ETA2 is -0.0000
95.0 Percent CI for ETA1-ETA2 is (-0.0002,-0.0000)
W = 10287.0
Test of ETA1 = ETA2 vs ETA1 not = ETA2 is significant at 0.5634
The test is significant at 0.5425 (adjusted for ties)

12.- ¿Cómo calificarías la página de tu colegio residencial?

Mann-Whitney Test and CI: P12-viven, P12-vivieron

	N	Median
P12-viven	100	2.0000
P12-vivieron	100	2.0000

Point estimate for ETA1-ETA2 is -0.0000
95.0 Percent CI for ETA1-ETA2 is (-0.0001,-0.0000)
W = 10027.0
Test of ETA1 = ETA2 vs ETA1 not = ETA2 is significant at 0.9562
The test is significant at 0.9534 (adjusted for ties)

13.- ¿Cómo calificas la noche de visitas?

Mann-Whitney Test and CI: P13-viven, P13-vivieron

	N	Median
P13-viven	100	2.0000
P13-vivieron	100	1.0000

Point estimate for ETA1-ETA2 is 1.0000
95.0 Percent CI for ETA1-ETA2 is (0.0002,0.9999)
W = 11826.0

Test of ETA1 = ETA2 vs ETA1 not = ETA2 is significant at 0.0000
The test is significant at 0.0000 (adjusted for ties)

14.- ¿Cómo vez la regla de bebidas alcohólicas?

Mann-Whitney Test and CI: P14-viven, P14-vivieron

	N	Median
P14-viven	100	2.0000
P14-vivieron	100	1.0000

Point estimate for ETA1-ETA2 is -0.0000
95.0 Percent CI for ETA1-ETA2 is (-0.0000,1.0000)
W = 11257.0
Test of ETA1 = ETA2 vs ETA1 not = ETA2 is significant at 0.0032
The test is significant at 0.0019 (adjusted for ties)

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