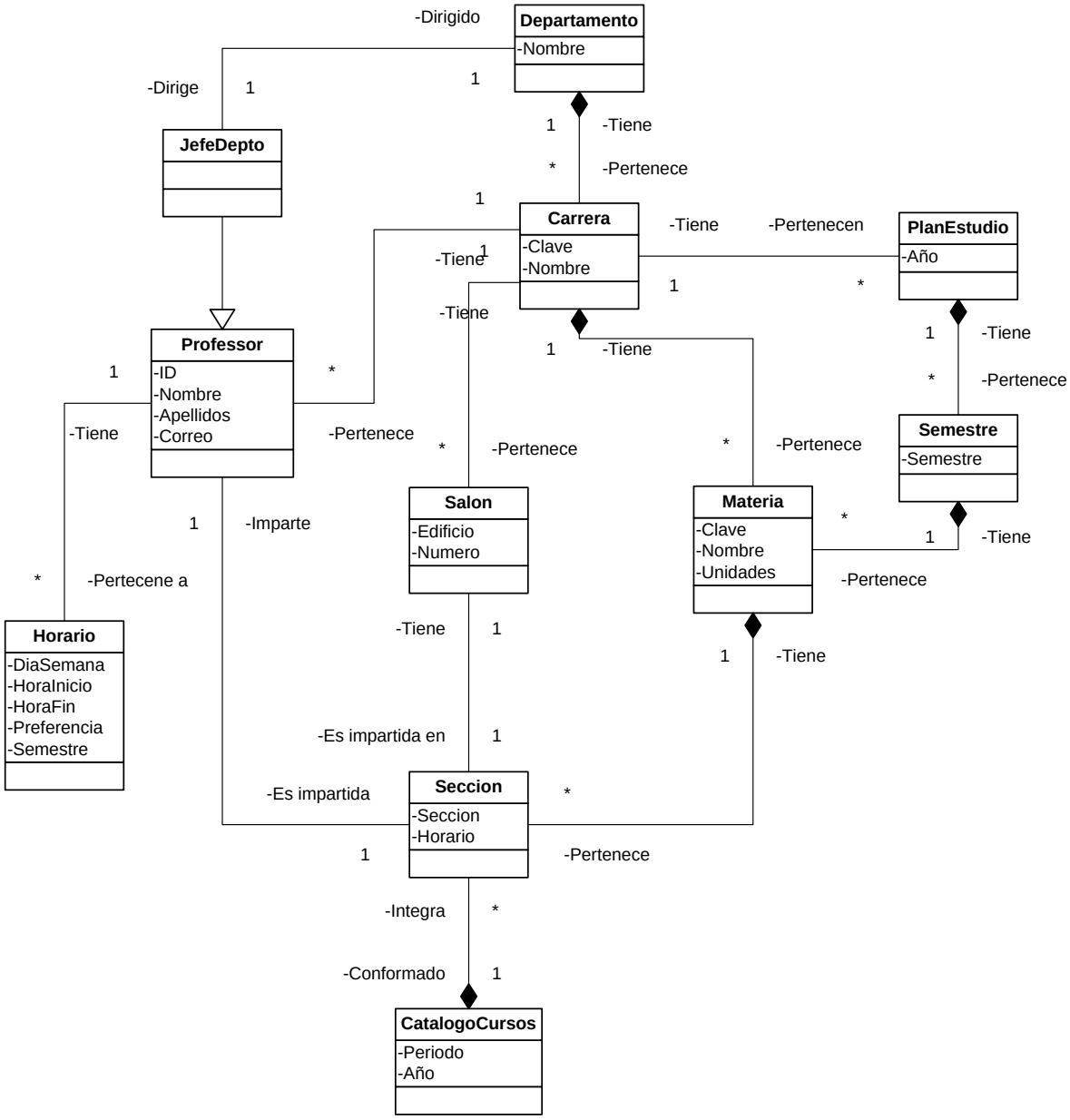Apéndice C: Diagrama Entidad-Relación