

Apéndice B: Lista de Acrónimos

CCS- *Circuit Centum Seconds*

ACHT- *Average Call Holding Time*

GoS- *Grade of Service*

ACD- *Automatic Call Distribution*

FIFO- *First In First Out*

LIFO - *Last In First Out*

CO - *Central Office*

EO - *End Office*

FDM - *Frequency Division Multiplexing*

WDM - *Wavelength Division Multiplexing*

TDM - *Time Division Multiplexing*

PCM - *Pulse Code Modulation*