

Appendix 5: Questionnaire

In my thesis about supplier parks in the automotive I am also investigating key factors and difficulties in the JIT-delivery, for which I formulated some questions.

It would be very helpful if you filled in the little questionnaire.

It will take approximately 10 minutes and the answers are going to be analyzed anonymously.

If you have any further questions, please do not hesitate to ask.

Thank you very much in advance.

Kind regards

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Questionnaire

Part I General questions

1. Where (city/state) is your plant located?
2. Which products for the car manufacturers are you supplying?
3. How many car manufacturers do you supply?
 - 1) __1
 - 2) __2
 - 3) __3
 - 4) __4
 - 5) __more than 4
4. How far is your closest client located?
 - 1) __0-10 km
 - 2) __10-50 km
 - 3) __50-100 km
 - 4) __more than 100 km
5. What were the main reasons for setting up the plant in your particular place?
(Please name the two most important)
 - 1) __ Good infrastructure
 - 2) __ Geographic proximity to the client
 - 3) __ Governmental incentives
 - 4) __ Favorable production costs
 - 5) __ Favorable logistic costs
 - 6) __ Working relations
 - 7) __ Others

In case of others, please name the reasons.

Part II Transport / JIT-delivery

6. In which way are the goods transported to the final assembly?

- 1) __Directly from our plant to the final assembly
- 2) __From the plant to a warehouse of the car manufacturer and then to the final assembly
- 3) __From the plant to a consolidation warehouse (used by various companies) and then to the final assembly

7. Who is in charge of the transportation?

- 1) __Car manufacturer
- 2) __3PL / freight forwarder
- 3) __Supplier
- 4) __Others

In case of others, please name

8. Which are in your opinion key factors for JIT-delivery?

- 1) __Good functioning of the production
- 2) __Geographic proximity to the final assembly
- 3) __Good communication between car manufacturer and supplier
- 4) __Good infrastructure (roads, highways etc.)
- 5) __Internal control system of your company

9. Which are the main obstacles in JIT-delivery?

- 1) __Lack of good infrastructure
- 2) __Sudden short-term demands of the car manufacturers
- 3) __Lack of good communication between car manufacturer and suppliers
- 4) __Others

In case of others, please comment on shortly

10. How do you, in spite of all the obstacles, assure JIT-delivery to your client?

- 1) __ Good communication
- 2) __ Our production works according to our and the car manufacturer's goals
- 3) __ Increase in inventory
- 4) __ Others

In case of others, please comment on shortly.

11. How important is in your opinion a good communication with the car manufacturers?

- 1) __ Indispensable
- 2) __ Very important
- 3) __ Important
- 4) __ Not important

Part III Communication and collaboration

12. How is the communication between you and the car manufacturers carried out?

- 1) __ E-mail
- 2) __ Telephone
- 3) __ Face-to-face contact

13. What do you think is essential in the collaboration between your company and the car manufacturers?

- 1) __ Coincidence in both car manufacturer's and supplier's goals
- 2) __ Confidence
- 3) __ A clear definition of both parties' tasks
- 4) __ Others

In case of others, please comment on shortly.

14. How do you consider the communication between your company and your clients?

- 1) __Very good
- 2) __Good
- 3) __Regular
- 4) __Bad

15. In case of having marked regular or bad, what is in your opinion the principal deficit in the communication?

16. How strong do you consider the interdependence between the car manufacturer and your company?

- 1) __Very strong
- 2) __Strong
- 3) __Low
- 4) __Very low